FAQ OSV PERMITS

• When does the gatehouse open?
The gatehouse will be open May 16th for the season. Hours are 9AM-5PM through June, September; gatehouse closed October 12th at Noon for the season.

• How do I get my permit?
Permits are only available for pick up at the Wauwinet Gatehouse during business hours. If you are planning to arrive and access the property after the gatehouse closes, please contact the manager.

• What paperwork do I need to bring to the gatehouse?
We have gone paperless! Once you purchase your permit online, all of your information and vehicle information will be on our database at the gatehouse. Just show up with your vehicle and your permit will be placed on your bumpers.

• What if I am changing my vehicles due to purchase, lease or other transfer after I purchase the OSV permit?
We will replace a permit if your current registration is transferred to another vehicle BUT you must bring the original permit stickers, both of them, to the gatehouse in order to be reissued a permit. There will be some paperwork involved.

• What if I don’t have my vehicle on island and want the permits?
If you don’t have your vehicle, you won’t be able to drive out onto the refuge. Please contact the manager.

• I am having a problem completing the online registration form.
Please try again, ensure your computer is not blocking pop-ups, and confirm that you have a 4x4 vehicle not and AWD vehicle, which are not allowed on the refuge. If you have an AWD vehicle, please read below:

The Trustees do not permit the operation of All-Wheel Drive (“AWD”) vehicles on Coskata-Coatue Wildlife Refuge (“CCWR”), Coatue Wildlife Refuge and The Haulover, and the Nantucket National Wildlife Refuge (Great Point).

• If I had a sticker on my AWD vehicle in 2019, may I purchase a sticker for the same vehicle?
-Yes, the exact same vehicle can obtain a current sticker. This is a grandfathered use.
• Can I purchase a sticker for my Subuaru AWD vehicle?
-No, we do not allow AWD vehicles on the property.
• What if I rented an AWD vehicle and was told I had a ‘Beach Sticker’?
- Your vehicle does not have the sticker for the refuge, please return to your rental agent and ask for a vehicle that is 4x4 for our refuge.
  - Why can’t I take my AWD out at my own risk?
    - AWD vehicles were never intended to be on the refuge, only 4x4 vehicles. This rule must be enforced in order to provide the safest and best experience possible for all of our visitors.

Listed below are the risks associated with operating an AWD vehicle on the property.
  - AWD vehicles are not designed for the challenging driving conditions on the Refuge;
  - AWD vehicles do not operate the same as 4x4 vehicles, the tires do not all move in tandem;
  - Inability to safely deflate tires due to “low profile” tires;
  - Inability to properly operate in soft sand and rutted conditions due to low under-carriage and transmission type;
  - CCWR staff’s limitations to assist with towing AWD vehicles on the property;

If you have any questions regarding the operation of AWD vehicles on the Refuges, please feel free to contact the Refuge Manager at 508.228.5646.